Kester Fong 1560 Oak Ave Los Altos CA 94024

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I was a long time ATT customer (more than 10 years) unhappy with its services, pricing, and marketing. In our area, the dominant players are ATT and Comcast in broadband services. After quite a search, I found neighbors praising Sonic services. Last year I switched to Sonic finding the service higher quality, priced more competitive and less erratic than ATT. The most important thing is that when i called customer service for an issue, I wasn't talking to an idiot that has little to no conception of the underlying technology.

Whatever you do, please keep in mind that without genuine competition, there is no good broadband market for consumers. This part of the market works for me.

Kester Fong